

BETTER CHOICES BETTER HEALTH

IMPROVING COMPENSATION OUTCOMES
ADELAIDE CONVENTION CENTRE 24-26 NOV 2008

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The first national conference on best practice management of compensable soft tissue injuries in community settings

Soft tissue injuries comprise the majority of injuries arising from trauma on the roads and in the workplace. Despite the need and obvious benefits of compensation, those who suffer these injuries and find themselves navigating the compensation systems often have poorer health and social outcomes than people with the same injuries outside the compensation settings.

In addition, many service providers are seeking clarity about how to best work with people who have these injuries to optimise their chances of recovery. This important conference will explore ways of achieving optimum health, social and return to work outcomes for people injured on our roads and in the workplace.

The conference themes are:

- recognised best practice management of soft tissue injuries
- the compensation setting
- return to work and the community
- building capacity (through research, education and training).

The multidisciplinary program will bring together health care providers, rehabilitation providers, claims/case managers, lawyers, personal injury insurers, actuaries, policy makers and people responsible for mainstream health system reforms.

CONFERENCE ORGANISING COMMITTEE

Heather Parkes
Executive Director (Chair), TRACsa

Geoff Davey
CTP Manager, Allianz Australia Insurance Ltd

Dr Susan Hillier
Director Allied Health Evidence, University of South Australia

Danielle Martin
General Manager - Corporate Communications, WorkCoverSA

PROGRAM SUB-COMMITTEE

Dr Susan Hillier
Director Allied Health Evidence (Chair), University of South Australia

Michael Brooks
Manager Claim Review, Allianz Australia Insurance Ltd

Joanne Deuter
Anthony Mason Chambers

Dr Phillip Donato
Chiropractor, Kent Town Health Care

Heather Parkes
Executive Director, TRACsa

John Keeler
Associate Professor, University of Adelaide

Jo McInnes
Lecturer in Occupational Therapy, University of South Australia

Dr Rob Pegram
RACGP

The Conference Organising Committee would like to acknowledge the contribution made by:

Paul Anderson
Anderson Solicitors

Yolanda Corduff

Liz Furler

Sandy McAllister

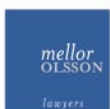
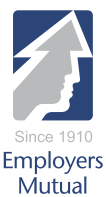
Geoff Vogt

CONFERENCE SECRETARIAT

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The Conference Organising Committee would like to pay their respects to the family and friends of Paul Anderson of Andersons Solicitors who passed away in 2008. Paul's genuine commitment to his work shone through all aspects of the conference planning process and his involvement significantly contributed to the success of this event.

KEYNOTE SPEAKER SPONSORS



KEY SUPPORTERS



Program

Please refer to the conference website for program updates:
www.alloccasionsgroup.com/betterchoicesbetterhealth



Monday 24 November

Theme: **Best practice management of soft tissue injury**

8:15am – 8:45am

Registration

8:45am – 8:50am

Conference opening

The Hon GREG CRAFTER, TRACsa Board Chair

8:50am – 9:00am

The Hon JOHN HILL MP Minister for Health to open

9:00am – 9:50am

Keynote

Summary of the findings of the International Task Force on Neck Pain and Associated Disorders

Dr LINDA CARROLL, Associate Professor Epidemiology, Department of Public Health Sciences in the School of Public Health at the University of Alberta (Canada)

9:50am – 10:40am

Keynote

Rehabilitation of neck pain – Promoting uptake of clinical best practice in compensation settings

Prof GWENDOLEN JULL, Professor Physiotherapy, School of Health and Rehabilitation Sciences at The University of Queensland (Aust)

10:40am – 11:10am

Morning tea

11:10am – 11:40am

International Taskforce on Neck Pain and Associated Disorders – the conceptual model

Dr LINDA CARROLL

11:40am – 12:40pm

Panel discussion

Findings of the Taskforce on Neck Pain and Associated Disorders: Implications for current clinical practice in the compensation sector

Chair: Dr PETER HARCOURT, Head, TAC/VWA Health Services Group

12:45pm – 1:30pm

Lunch

Concurrent sessions

1:30pm – 1:50pm

■ Lower limb injuries – defining reasonable treatment and recovery timeframes

Dr TIM HWANG, mlcoa

■ The language of the persistent pain experience: A pilot study

DIANNE WILSON, Roberts Physiotherapy and University of South Australia

■ From evidence to clinical practice: Implementing research on best practice for whiplash-associated disorders in the South Australian compensation sector

FIONA MEREDITH, TRACsa

1:50pm – 2:10pm

■ Gaining more from your functional capacity evaluation to improve claims outcomes

ROSS TIPPETT, mlcoa

■ Implementation of clinical guidelines for spinal pain: A systematic review

Dr TRUDY REBBECK, University of Sydney

■ Successful outcomes of Zygopophysial joint neurotomy for cervical and spinal pain in a community setting

Dr GEOFFREY SPELDEWINDE, Capital Rehabilitation and Pain Management Centre

2:10pm – 2:30pm

■ Patient report outcome measures: Balancing the dilemma of professional requirements and clinical practicality

PHILLIP GABEL, MSc Research

■ Hypoaesthesia in acute whiplash

Dr ANDY CHIEN, University of Queensland

■ Improving outcome after musculoskeletal injuries in motor vehicle crashes: A controlled trial

SUSANNAH LITTLETON, College of Medicine and Health Science, Australian National University

2:30pm – 2:45pm

■ TREAT: Treatment, Resource and Education Assistance Tool

Dr PAT MONTANARO and ELENI LABADAS, WorkCoverSA

■ Brief early psychological therapy for at-risk people in motor vehicle accidents

Dr DON TUSTIN, Adelaide Psychological Services

■ The secrets to success when requesting compensable services for your patients

Dr LISA SHERRY, Health Services Group, Transport Accident Commission and WorkSafe Victoria

2:45pm – 3:15pm

Afternoon tea

Concurrent sessions

3:15pm – 3:35pm

■ Neck strengthening – an effective and well-tolerated therapy for chronic cervical pain

JANET FABBRI, Andrew Powell, Capital Rehabilitation and Pain Management Centre

■ So now we have an evidence based guideline. The next stage – implementation

ELIZABETH GEE, Motor Accidents Authority

■ Outcomes of a cognitive behavioural group therapy program in compensable chronic pain clients

PETER ROBERTS, Paragon Institute

3:35pm – 3:55pm

■ Opiate management in the compensation setting

Dr LISA SHERRY, Health Services Group, Transport Accident Commission and WorkSafe Victoria

■ Accurate prediction of patient outcome can be achieved using bio-psycho-social screening

PHILLIP GABEL, MSc Research

■ Development and implementation of a clinical framework for the physiotherapy management of compensable patients: The SA experience

JOHN VIECELLI, WorkCover SA, ALISON BELL, Private Practitioner

3:55pm – 4:50pm

Keynote

Psychosocial risk factors in pain-related disability – screening and effectiveness of prevention strategies

Dr MICHAEL SULLIVAN, Professor of Psychology, Medicine and Neuroscience, Canada Research Chair in Behavioural Health (Canada)

4:50pm – 5:00pm

Conference summary

Dr CATHY SANDERS, Chair of the TRACsa Best Practice TaskForce

Choice of dinner venues

Tuesday 25 November

Themes: **The compensation setting (inc legal) and return to work**

9:00am – 9:15am

Open conference and CRASH! CTP seminar

ANDREW DANIELS, CEO, Motor Accident Commission, and JO-ANNE DEUTER, Barrister, Anthony Mason Chambers

9:15am – 10:00am

Keynote

Implications of a more explicit focus on injury recovery and return to work and community for the judicial process of allocating compensation

The Hon SIR ANTHONY MASON, AC KBE, former Chief Justice of the High Court of Australia (Aust)

Concurrent sessions

10:00am – 10:20am

■ Psychosocial processes in daily life with chronic whiplash: Relations of post traumatic stress symptoms and fear of pain to same day pain and activity

Dr MICHELLE STERLING, CONROD, University of Queensland

■ Managing drug and/or alcohol issues in complex injury claims – A psychiatric perspective

Dr HOWE SYNNOTT, mlcoa

■ Will injury recovery care plans in the compensation setting improve health outcomes?

HEATHER PARKES, TRACsa

10:20am – 10:40am

■ Improving psychosocial risk assessment and management in acute lower back injuries

RADEK STRATIL, WorkCoverSA

■ Psychiatric disorder, personality factors or sick role behaviour: A psychiatrists insights into DSM IV

Dr HOWE SYNNOTT, mlcoa

■ Implementing clinical guidelines for physiotherapy and chiropractic management of patients with whiplash-associated disorders: Processes and outcomes from a South Australian perspective

Dr SARAVANA KUMAR, University of South Australia

10:40am – 11:10am

Morning tea

11:10am – 3:30pm

CRASH! CTP Seminar

11:10am – 12:00pm

Keynote

Return to work: The long way between evidence and implementation

Dr PATRICK LOISEL MD, FRCS, Professor Faculty of Medicine and Health Sciences of the Sherbrook University (Department of Rehabilitation) (Canada)

12:00pm – 12:20pm

Rehabilitation problems and contradictions: MVAs in WA

Dr ANDREW HARPER, FAFOEM, FAFPHM, Private Medical Practice

12:20pm – 12:45pm

Rehabilitation counsellor job functions and knowledge areas in 21st century

Dr LYNDA R. MATTHEWS, Ph.D., MRCAA, Manager Bachelor of Health Sciences at the University of Sydney (Aust)

12:45pm – 1:30pm

Lunch

1:30pm – 2:00pm

Compensation outcomes and traffic injuries

Dr PIERRE CÔTÉ, Senior Scientist Rehabilitation Solutions, Musculoskeletal Health and Arthritis Program, Toronto Western Hospital (Canada)

2:00pm – 2:20pm

Benefits for underwriters and claims managers of managed legal input? Using ACC New Zealand as a benchmark, a discussion of the financial and reputational costs to underwriters and claim administrators of legal processes in the workers compensation market

MICHAEL MERCER, Manager Legal Services, ACC (NZ)

2:20pm – 2:40pm

Preventing further harm to the harmed – a therapeutic approach to workers compensation (NZ)

Dr ROB GUTHRIE, Professor and Head of School of Business Law, Curtin University, Western Australia (Aust)

Concurrent sessions

2:40pm – 3:00pm

■ TRACsa: A plaintiff perspective

TONY KERIN, Australian Lawyers Alliance

■ An evidence-based approach to inform consumer choices for conservative management of whiplash-associated disorders: Development and initial evaluation of a web resource

Dr SARAVANA KUMAR, University of South Australia, Yaheli Betor, CONROD, University of Queensland

■ Review of evidence-based occupational factors and impeding systemic factors influencing return to work outcomes

MONICA BRONIECKI, Department of Premier and Cabinet

3:00pm – 3:20pm

■ Beyond the % impairment: Judicial consideration of disability in awarding damages

STEPHEN HOEY, Therapy Solutions

■ Painting the picture – Key characteristics and recent trends in Australian CTP Schemes

Dr MARK MACKAY, TRACsa

■ Community-based rehabilitation in the face of 'compo distrust syndrome'

CORALIE WALES, Chronic Pain Australia

3:20pm – 3:40pm

■ The impact of compensation, dispute resolution and litigation processes on health outcomes: Literature review and recommendations for research

GENEVIEVE GRANT, The University of Melbourne

■ The Ipp Review: Impact on state and territory compensation schemes

NATALIE SPEARING, The University of Queensland

■ An evaluation of the effectiveness of a multidisciplinary intervention in the management of long term workers compensation claims

DORA VOLLEMAN, Department of the Premier and Cabinet, Public Sector Workforce Division

3:40pm – 4:10pm Afternoon tea

4:10pm – 5:00pm

Panel discussion

Inherent, unavoidable tensions? Early return to work, optimal health outcomes and maximising compensation

Chair: The Hon CHIEF JUSTICE DOYLE, Supreme Court of South Australia

5:00pm – 5:10pm

Summary and CRASH! CTP seminar close

TERRY GROOM, Motor Accident Commission Board member (SA) and JO-ANNE DEUTER, Barrister, Anthony Mason Chambers

7:00pm – 11:30pm

Conference dinner

Adelaide Convention Centre (Hall F)

Wednesday 26 November

Theme: Building capacity

8:50am – 9:00am

Conference open

9:00am – 9:20am

Building capacity – a Canadian perspective

Dr PATRICK LOISEL – building capacity in research (Canada)

9:20am – 9:40am

Veterans affairs system

Prof NIKI ELLIS, Centre for Military and Veterans' Health, University of Queensland (Aust)

9:40am – 10:00am

Personal Injury Education Foundation – Developing competencies and enhancing policy, management and leadership skills in the accident compensation industry

NATHAN CLARKE, Manager, Personal Injury Education Foundation Ltd (Aust)

10:00am – 10:20am

Improving health outcomes in compensation schemes – a South Australian case study

HEATHER PARKES, TRACsa (Aust)

10:20am – 10:40am

The compensation clinical workforce – who, what and how

Dr MARGARET MACKY, Acting Director of Clinical Services, ACC (NZ)

10:40am – 11:10am Morning tea

Concurrent sessions

11:10am – 11:30am

■ Legislative change is associated with improved health outcomes in people with whiplash and is cost effective

Prof IAN CAMERON, University of Sydney, and SARAH JOHNSON, PricewaterhouseCoopers Australia

■ Target setting as a key to change in safety culture

GRANT DEWAR, Department of the Premier and Cabinet

■ WorkCoverSA strategy to improve services to workers with a serious injury

DEBORAH BROWN, WorkCoverSA

11:30am – 11:50am

■ Patterns of can and cannot: Condensing data on success versus failure of several patients at several tasks, and attempting to infer mental structure

Dr T PAUL HUTCHINSON, Centre for Automotive Safety Research, University of Adelaide

■ Utilisation of clinical consultants within a compensable body

PAUL COBURN, Transport Accident Commission

■ Effects of legislative reforms on the claims process and outcomes: Evidence from the Queensland Compulsory Third Party insurance claims

LUKE CONNELLY, The University of Queensland

11:50am – 12:50pm

Perspectives on compensation schemes and outcomes...where to next?

11:50am – 12:10pm

Accident compensation schemes in Australia/NZ, design features aimed at optimising return to health & return to work outcomes

Dr ANDREW FRONSKO, Integration Leader, Commercial Insurance, Suncorp - CTP focus (Aust)

12:10pm – 12:30pm

Making compensation schemes sustainable

JOHN WALSH, Partner, PricewaterhouseCoopers Australia (Aust)

12:30pm – 12:50pm

Best practice claims and injury management

SARAH BUTLER, Director, Booz Allen Hamilton (Aust)

12:50pm – 1:00pm

Conference summary and close

1:00pm – 1:45pm Lunch

Free post conference workshops

Wednesday 26th November

1:45pm – 5:00pm

Health research in a compensation setting

Australian and New Zealand government insurers are significant funders of health research. This workshop will summarise the research funded by a number of local CTP and workers compensation schemes and provide opportunities to identify research opportunities and foster collaborations.

Combining CTP & workers compensation health initiatives

To describe two different models of health collaboration amongst CTP and workers compensation schemes. To describe the potential benefits of collaboration and the challenges in establishing collaborative health initiatives.

Conference dinner

Tuesday 25 November

7:00pm – 11:30pm

Adelaide Convention Centre (Hall F)

Cost: Inclusive (full registration only) or \$100.00 per person for student and day registrations and guests.

Enjoy a relaxing night of fabulous South Australian food and wine.

■ Colour groups indicate concurrent sessions

DISCLAIMER

The speakers, topics and times are correct at time of printing and are subject to change. In the event of unforeseen circumstances, the Organising Committee reserves the right to delete or alter items in the conference program. The views expressed by individuals or organisations at this conference, do not necessarily represent the views of the TRACsa, the Organising Committee or the sponsors.

Keynote speakers and topics



Prof Gwendolen Jull

Professor Physiotherapy, School of Health and Rehabilitation Sciences at the University of Queensland

Rehabilitation of neck pain – promoting uptake of clinical best practice in compensation settings: WADs in QLD as case study

Professor Jull will discuss her research in the area of neck pain and whiplash and offer insights on the challenges associated with the uptake of evidence based management of soft tissue injury.

Prof GWENDOLEN JULL is Professor Physiotherapy in the School of Health and Rehabilitation Sciences at The University of Queensland, Australia. She is a specialist musculoskeletal physiotherapist and co-director of the NHMRC Centre of Clinical Research Excellence in Spinal Pain, Injury and Health at The University of Queensland. Her research and clinical interests are in understanding the sensory and sensorimotor disturbances in neck pain in both idiopathic and whiplash models as a basis for diagnosis, treatment and prevention of recurrence cervical musculoskeletal disorders. Professor Jull has published widely in this field of research. She is co-editor of the international journal, *Manual Therapy*, and president of the Australian College of Physiotherapists.



Dr Linda Carroll

PhD, Associate Professor Epidemiology, School of Public Health at the University of Alberta

Summary of findings of the International Task Force on Neck Pain and Associated Disorders

The multidisciplinary Taskforce on Neck Pain and Associated Disorders has spent six years researching available evidence for the management of neck pain and the implications for current policy and practice. Dr Carroll will present a summary of the methodology and Taskforce findings.

Dr LINDA CARROLL is an Associate Professor in the Epidemiology stream of the Department of Public Health Sciences in the School of Public Health at the University of Alberta, an Associated Research Scientist with the Alberta Centre for Injury Control & Research and Adjunct Scientist with the Institute for Work & Health in Toronto.

Dr Carroll received her PhD in clinical psychology from the University of Manitoba, and her research interests are in the broad areas of psychosocial aspects of health and recovery from injury, psychological epidemiology, injury epidemiology, and patient-centered health outcomes.

Her main topic of current research is to explore the inter-relationships among coping, depression and other psychological factors after soft tissue injuries, and to tease out their impact on recovery.



The Hon Sir Anthony Mason

AC KBE, former Chief Justice of the High Court of Australia

Implications of a more explicit focus on injury recovery and return to work and community for the judicial process of allocating compensation

In his presentation, Sir Anthony Mason, former Chief Justice of the High Court of Australia, will consider the ramifications of a more explicit focus on injury recovery and return to work and community for the judicial process of allocating compensation.

The Honourable SIR ANTHONY MASON AC KBE was a Justice of the High Court of Australia from 1972 to 1987 and Chief Justice from 1987 to 1995. He was Commonwealth Solicitor General from 1964 to 1969 and a Judge of the NSW Court of Appeal from 1969 to 1972. Until recently, Sir Anthony was Chancellor of UNSW, National Fellow at the Research School of Social Sciences at the ANU, a Judge of the Supreme Court of Fiji and President of the Solomon Islands Court of Appeal. In 1996-1997 he was Arthur Goodhart Professor in Legal Science at Cambridge University. Since 2001 he has been Distinguished Visiting Fellow at the ANU College of Law.

Sir Anthony has been a non-permanent Judge of the Hong Kong Court of Final Appeal since 1997. He holds Honorary Doctorates from the Australian National University and Sydney, Melbourne, Monash, Griffith and Deakin Universities, UNSW and the Universities of Oxford and Hong Kong.



Dr Patrick Loisel

MD, FRCSC, Professor Faculty of Medicine and Health Sciences of the Sherbrooke University (Department of Rehabilitation)

Return to work: The long way between evidence and implementation

Work disability is an issue impacting the health of workers and the economy of workplaces. Extensive research in the work disability field has brought new knowledge on work disability determinants and new evidence on effective ways for speeding up return to work and lowering prolonged work disability figures.

In his presentation Dr Loisel will discuss the social nature of work disability and the need to build agreements among stakeholders at the macro and micro levels to meet the challenges for evidence implementation.

Extensive research in the work disability field has brought new knowledge on work disability determinants and new evidence on effective ways for speeding up return to work and lowering prolonged work disability figures.

Dr PATRICK LOISEL holds a Doctorate in medicine, University of Paris VI, specialization in orthopedic surgery. He is a full professor at the Faculty of Medicine and Health Sciences of the University Sherbrooke (Department of Rehabilitation) and researcher at the Charles LeMoyné Teaching Hospital. Dr Loisel is the Director of the Centre for Action in Work Disability Prevention and Rehabilitation and of the Work Disability Prevention Strategic Training Program.

Leader of a transdisciplinary team of researchers, his work is dedicated to research and research transfer in the field of work disability prevention for musculoskeletal disorders. Dr Loisel has developed, tested and applied in the community an evidence-based work disability management program, the Sherbrooke model, linking clinical and workplace interventions, demonstrating the specific effectiveness and cost-effectiveness of workplace interventions for back pain disability.



Prof Michael Sullivan

Professor of Psychology, Medicine and Neuroscience, Canada Research Chair in Behavioural Health

Psychosocial risk factors in pain-related disability – screening and effectiveness of prevention strategies

In spite of a multitude of prevention, intervention and policy efforts initiated to date, pain-related disability has become the most expensive non-malignant health condition affecting the working age population. In this presentation Dr Sullivan will address the psychosocial risk factors, ie, yellow and orange flags, that have been identified as playing a key role in the development of pain-related work disability. He will present screening techniques for the detection of psychosocial risk factors and summarise recent clinical trials addressing the effectiveness of risk-factor targeted interventions aimed at preventing pain-related work disability.

Dr MICHAEL SULLIVAN is currently Professor of Psychology and Medicine at McGill University, and Scientific Director of the University Centre for Research on Pain and Disability. He has lectured nationally and internationally on the social and behavioral determinants of pain-related disability. He is known primarily for his research on the relation between catastrophic thinking and pain experience, and for the development of community-based approaches to the management of pain-related disability. Dr Sullivan developed the Pain Catastrophizing Scale in 1995. The PCS has been used in more than 200 scientific studies. Dr Sullivan also developed the Pain-Disability Prevention Program and the Progressive Goal Attainment Program; the first two community-based intervention programs designed specifically to target psychosocial risk factors for pain-related disability.

Associated events



The *Australasian Symposium on Neck Pain* will be held on Sunday 23rd November 2008 at the Adelaide Convention Centre. The multidisciplinary International Taskforce on Neck Pain and Associated Disorders (the Taskforce) has spent six years researching the evidence around the management of the neck pain and the implications for policy and practice.

This Symposium provides a unique opportunity for delegates to hear directly from members and discuss their findings. For further information or to register for this special one day event visit www.aomevents.com/AustralasianSymposiumOnNeckPain or request further information on the registration form.

The *CRASH! CTP Seminar 2008* will be held concurrently with the Better Choices conference on Tuesday 25th November. Further information about this Seminar can be requested by completing the necessary section of the registration form.

Registration

CDP points

Delegates registered for the *Better Choices Better Health* conference are eligible for CPD points. To clarify CPD eligibility for a particular profession please contact All Occasions Management on 08 8125 2200 or conference@aomevents.com. Further information will be provided on the conference website.

Registration fees

All registration fees are in Australian dollars and are GST inclusive.

	Early bird (before & including 10/10/08)	Regular (after 10/10/08)
Full registration	\$700.00	\$770.00
Student / discounted registration*		\$350.00
Day registration		\$320.00
Day student / discounted registration*		\$150.00

Full conference registration fee includes attendance at all Conference sessions, morning and afternoon teas, lunches, conference dinner, and a satchel and program handbook.

Student full registration fee includes attendance at all conference sessions, morning and afternoon teas, lunches, and a satchel and program handbook. The conference dinner is an extra cost.

Day registration fee (including student) includes attendance to that day's conference sessions, morning and afternoon tea, lunch for that day, a conference satchel and program handbook. The conference dinner is an extra cost.

Online registration

Online registration and payment is available on a secure site via the conference website at:
www.alloccasionsgroup.com/betterchoicesbetterhealth

Payment of registration fees

Payment must accompany all registration forms and may be made by cheque or money order payable to 'All Occasions Management – BCBH Conference'; by credit card or by electronic funds transfer (EFT) to Commonwealth Bank: BSB 065-112, Account number 1012-4102

To allow us to identify your payment, please enter your surname as the statement reference. A remittance advice must also be forwarded by email, mail or fax.

Confirmation of registration

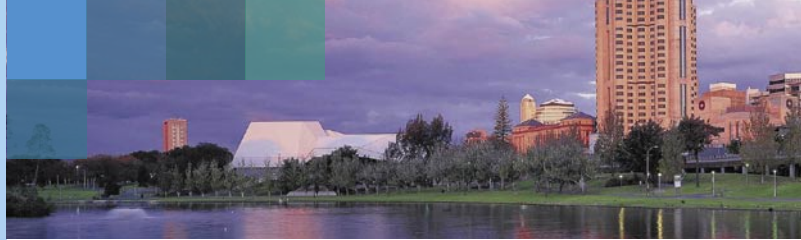
Your registration will be acknowledged in writing with confirmation of your requirements according to your registration form. You will also receive a Tax Invoice. If you have not received written confirmation within seven days of submitting your registration, please contact All Occasions Management.

Cancellation policy

Registration cancellations must be sent in writing, either mailed, faxed or emailed, to All Occasions Management. Registration cancellations received up to 30 days prior to the conference will receive a full refund, less a \$110.00 handling fee. Registration cancellations received less than 30 days and up to seven days prior to the conference will receive a 50% refund. No refunds will be given for registration cancellations received within seven days of the conference; however a substitute delegate may be nominated.

* Student/discounted registration

To apply for the discounted and students conference registration fee, please complete and submit a registration form with payment details. Please provide a photocopy of your youth/disability card. You will then be informed in due course if your application has been successful for a subsidised registration. Your payment will then be processed.



Accommodation

Accommodation has been reserved at the following locations with special conference rates. **Rooms are limited and allocation will be strictly on first-come-first-serve basis.** Alterations to bookings must be sent in writing to All Occasions Management, not the hotel.

Accommodation booking and deposit

To make a booking please complete the relevant section in the registration form and forward an amount equal to one night's accommodation, to All Occasions Management. Delegates will then be responsible for settling their final account at check out.

Arrival & check-out times

Hotel check in time is 2:00pm. To guarantee a room to be available for an early arrival you will need to book for the night before. Check-out time is generally 10.00am. Late check-out will result in the hotel's day rate being charged.

Late arrivals

Please indicate on your registration form or notify All Occasions Management in writing if you will arrive at your hotel after 6.00pm. Failure to do so may result in your room being released and your accommodation deposit forfeited. In this instance, your subsequent night's accommodation will be cancelled and may be re-sold without notice.

Rates & terminology

All rates are in Australian dollars, are inclusive of GST and are for room only unless indicated otherwise.

'Single' refers to a single occupancy room.

'Double' refers to a room with one double bed.

'Twin' refers to a room with two beds.

The Sebel Playford *****

120 North Terrace,
Adelaide SA 5000
Ph: 08 8213 8888

\$209.00 per Playford
guestroom per night (single or
double)

\$229.00 per Deluxe guestroom
per night (single or double)

Opposite the Adelaide
Convention Centre

Stamford Plaza *****

150 North Terrace,
Adelaide SA 5000
Ph: 08 8461 1111

\$215.00 per Superior room per
night (single, double or twin)

Five minute walk from the
Adelaide Convention Centre

Oaks Embassy ****

96 North Terrace,
Adelaide SA 5000
Ph: 08 8124 9900

\$165.00 per deluxe one
bedroom apartment per night
(single or double)

\$220.00 per deluxe two
bedroom apartment per night
(one queen bed & one double
bed)

Opposite the Adelaide
Convention Centre

Oaks Horizons ****

104 North Terrace,
Adelaide SA 5000
Ph: 08 8210 8000

\$155.00 per deluxe one
bedroom apartment per night
(single or double)

\$212.00 per deluxe two
bedroom apartment per night
(one queen bed & one double
bed)

Opposite the Adelaide
Convention Centre



General Information

Alternative accommodation options

There are many accommodation choices from budget to five star, apartments and self contained accommodation within close walking distance to the Adelaide Convention Centre. Should you require any further accommodation please call All Occasions Travel on 08 8354 3099 or email travel@aomevents.com.

Travel

All Occasions Management is pleased to offer the services of our in-house travel agency, All Occasions Travel, a member of the Travelscene / American Express Group. We provide a one-stop shop enabling you to book flights, tours, travel insurance and hire cars. Exciting packages for tours and activities can be tailored to suit your individual needs.

For bookings and queries, please contact:

All Occasions Travel
41 Anderson St
Thebarton SA 5031
Phone: +61 8 8125 2222
Fax: +61 8 8125 2233
Email: travel@aomevents.com

Pre & post conference tours

All Occasions Travel can cater and customise a pre and / or post tour that will suit your needs and requirements.

Tours can be booked at a variety of locations including:

Adelaide City

Adelaide Hills – The oldest wine region in South Australia.

Clare Valley – Famed for its wineries, restaurants and country pubs.

McLaren Vale – Australia's premier wine-producing district, particularly renowned for its full-bodied reds.

Eyre Peninsula – Swim with dolphins and sea-lions at tranquil Baird Bay.

Please indicate on the registration form if you would like further information on tour options and a consultant from All Occasions Travel will contact you.

Adelaide, South Australia

Adelaide is a multi-cultural metropolis of over a million people, nestled between the sea and the hills. Settled in 1836 and boasting a Mediterranean climate, Adelaide has developed to encompass the vigour and excitement of a modern city, while retaining the charm and tranquillity of the past. Conference and accommodation facilities are first class and there are so many things to see and do in Adelaide. The world's best food and wine compliment the natural environment in Australia's most convenient city.

Venue

Adelaide Convention Centre
North Terrace,
Adelaide SA 5000
Phone +61 8 8212 4099

Conveniently located in the Central Business District, the Adelaide Convention Centre is a short stroll from the Skycity Adelaide Casino, Rundle Mall shopping precinct and the cosmopolitan café stretch – Rundle St East. North Terrace, upon which the Adelaide Convention Centre is located, is also home to the Botanic Gardens, Art Gallery, South Australian Museum and State Library.

Temperature

For the month of November, Adelaide's mean maximum temperature is 24.7°C; the mean minimum is 13.8°C.

Local transport

The Adelaide Airport is situated seven kilometres from the central business district and major hotels. An Airport City minibus runs between the airport and major hotels every half hour from 7.00am – 10.00pm (hourly on weekends) at a cost of approximately \$10.00. A taxi from the airport to the city is approximately \$15.00.
Suburban Taxi - 131 008
Yellow Cabs - 132 227
Adelaide Independent Taxi
132 211

Car parking

Car parking is available at the Adelaide Convention Centre, in both the Exhibition Car Park and the Riverbank Car Park. All day early bird parking is \$8.00, with entry between 5.00am and 9.30am and exit by 6.30pm. Beyond 6.30pm casual rates apply to a maximum of \$24.00 per 24 hour period. Other public car parks are situated on North Terrace.

Registration desk

All delegates must register to attend the conference.

The registration desk will be open on:

Monday 24 November
8:15am – 4:00pm

Tuesday 25 November
8:30am – 5:00pm

Wednesday 26 November
8:30am – 2:00pm

Liability/insurance

In the event of industrial disruptions or natural disasters, TRACsa, the Organising Committee and All Occasions Group cannot accept responsibility for any financial or other losses incurred by the delegates. Nor can TRACsa, the Organising Committee or All Occasions Group take responsibility for injury or damage to persons or property occurring during the conference. All insurance including medical cover and for expenses incurred in the event of the cancellation of the conference is the individual delegate's responsibility.

The policy should include loss of fees/deposits through cancellation of your participation in the conference, or through the cancellation of the conference itself, loss of airfares for any reason, medical expenses, loss or damage to personal property, additional expenses and repatriation should travel arrangements have to be altered. The conference secretariat will take no responsibility for any participant failing to insure.

Privacy policy

In accordance with the requirements of the Australian Privacy Act 2000, the All Occasions Group (encompassing All Occasions Management and All Occasions Travel) complies with such legislation which is designed to protect the rights of the individual to privacy of their information. All information collected with respect to your registration for participation in this conference will only be used for the purposes of planning, conduct of the event or communication regarding future events. These details may be made available to parties directly related to the conference including but not limited to the All Occasions Group, venues, accommodation and travel providers (for the purposes of room/travel bookings and Conference options), key sponsors (subject to strict conditions) and other related parties as deemed necessary. It is proposed to produce a 'delegate list' of attendees at the Conference and to include the individual's details in such a list. By completing this registration form, you acknowledge that the details supplied by you may be used for the above purposes. It is your responsibility to ensure that all information provided to the All Occasions Group is accurate and kept up to date. To access or update your information, please email or fax the All Occasions Group.

For further information please contact:

All Occasions Management

41 Anderson St
Thebarton SA 5031
Phone: +61 8 8125 2200
Fax: +61 8 8125 2233
E-mail: conference@aomevents.com
Website: www.alloccasionsgroup.com/betterchoicesbetterhealth



Registration form

This form becomes a Tax Invoice once paid. ABN 79 054 752 470. Hosted by TRACsa. All amounts include GST.

Title _____

Given name _____

Family name _____

Preferred name for badge (if different to above) _____

Position _____

Organisation _____

Address _____

City _____

State _____ Postcode _____

Country _____

Telephone _____

Facsimile _____

Mobile _____

Email (all information and updates regarding the conference will be sent to this address) _____

Any special requirements? (eg, dietary, wheelchair access) _____

The All Occasions Group uses commercial electronic messages (ie, email updates, newsletters etc) to keep delegates informed on both current and future, events and travel.
 Yes, I would like to be kept informed of conferences, travel and accommodation specials or holiday / travel prize draws.

Privacy

In registering for this conference / event, relevant details will be incorporated into a 'delegate list'.
 No, do not include my name and organisation on the delegate list.

REGISTRATION

Early bird (before & including 10/10/08)

Full registration \$700.00

Regular (after 10/10/08)

Full registration \$770.00

Student/discount registration \$350.00

Day registration \$320.00

Day student/discount registration \$150.00

Days attending:

Monday Tuesday Wednesday

TOTAL REGISTRATION COSTS \$

Please forward this form with payment to:

BCBH Conference
All Occasions Management
41 Anderson Street, Thebarton SA 5031
Fax: +61 8 8125 2233
Email: conference@aomevents.com

SOCIAL FUNCTION

To assist with catering please indicate your intentions. Failure to do so will be noted as non attendance.

Conference dinner – 25/11/08

Inclusive ticket (full registration only)
 Ticket @ \$100.00 per person Number _____

TOTAL SOCIAL FUNCTION COSTS \$

ACCOMMODATION

Please provide one night's deposit only with your registration to secure your booking. All rates are GST inclusive and room only unless indicated otherwise.

Arrival date _____ ETA _____

Departure date _____

Name of person(s) sharing room _____

Room Preference:

Smoking Non-smoking
 Single Double Twin

Please indicate your preference (1-3) in the appropriate boxes.

The Sebel Playford *****

120 North Terrace, Adelaide SA 5000

\$209.00 per Playford guestroom per night (single or double)

\$229.00 per Deluxe guestroom per night (single or double)

Stamford Plaza *****

150 North Terrace, Adelaide SA 5000

\$215.00 per Superior room per night (single, twin or double)

Oaks Embassy *****

96 North Terrace, Adelaide SA 5000

\$165.00 per deluxe one bedroom apartment per night (single or double)

\$220.00 per deluxe two bedroom apartment per night (one queen bed & one double bed)

Oaks Horizons *****

104 North Terrace, Adelaide SA 5000

\$155.00 per deluxe one bedroom apartment per night (single or double)

\$212.00 per deluxe two bedroom apartment per night (one queen bed & one double bed)

TOTAL ACCOMMODATION COSTS \$

TRAVEL

Please complete below and a travel consultant from All Occasions Travel will contact you to organise your flight booking.

Terms & Conditions: All Occasions Travel will source the best fare available at the time of booking. A service fee of \$38.50 per person will apply to book a domestic Australian flight. Your dedicated travel consultant will advise service fees applicable, at the time of booking and/or refer to the All Occasions Group website: www.alloccasionstravel.com for further details.

All Occasions Travel is a member of the Travelscene / American Express Group. For further information please contact All Occasions Travel on +61 8 8354 0399 or travel@aomevents.com.

Desired departure port _____

Departure date _____

Return date _____

Desired time of arrival _____

Frequent Flyer number _____

Please contact me for more information about:

Car hire
 Pre & post conference tour options

ASSOCIATED EVENTS

Please send me further information on:

Australasian Symposium on Neck Pain
Sunday 23rd November 2008

CRASH! CTP Seminar 2008
Tuesday 25th November 2008

FREE POST CONFERENCE WORKSHOPS

Post conference workshops will be held Wednesday 26th November 2008.

Health research in a compensation setting
 Combining CTP & workers compensation health initiatives

Please send me information on alternative post conference workshops as they become available

PAYMENT

Registration total \$

Social functions total \$

Accommodation total \$

TOTAL \$

Cheque/money order payable to: 'All Occasions Management – BCBH Conference' to be sent

Electronic funds transfer details
Commonwealth Bank – BSB Number 065 112;
Account number 1012-4102

To allow us to identify your EFT payment, please enter your surname as the reference and a remittance advice **must** also be forwarded by email, mail or fax.

Please debit my credit card for the above total:
 MasterCard Visa
 American Express Diners

Card number _____

Expiry date _____ / _____

Card holder's name _____

Signature _____