

## CONFERENCE PROGRAM

### Tuesday, 5<sup>th</sup> October - Legends Room, Mercure Brisbane

5.00pm-7.00pm	Registration Open
6.30pm-8.00pm	Welcome Reception

### Wednesday 6<sup>th</sup> October - Hopewell & Taldora Rooms, Mercure Brisbane

8.00am-11.00am	Registration Open
9.00am-9.15am	<b>Conference Opening &amp; Welcome</b> - Commissioner Lee Johnson, Queensland Fire & Rescue Service
9.15am-10.15am	<i>Today's Trainers – Tomorrow's Leaders</i> Commissioner Murray Kear, New South Wales State Emergency Services (SES)
10.15am-10.45am	<i>Morning Tea</i>
10.45am-11.45am	<i>Impacts and Outcomes for the Tasmania Fire Service of Royal Commission and Coronial Enquiries</i> Deputy Chief Officer Gavin Freeman, Tasmania Fire Service
11.45am	<i>Transport to QCESA Whyte Island - Depart Chelsea Laneway, Mercure Brisbane</i>

### Wednesday 6<sup>th</sup> October - Conference continues at Queensland Combined Emergency Services Academy, Whyte Island

12.00pm-4.30pm	Registration Open
12.00pm-1.00pm	Lunch
12.15pm	QFRS Awards Presentation

*Presentation: Relevance of Training to the September 4 Canterbury Earthquake: Initial Observations - Auditorium*  
**Janelle Mackie & James Thompson**, Canterbury Civil Defence Emergency Management Group

Operational Training - Room 2		Systems, Quality, Management - Auditorium
1.00pm-2.00pm	<i>Maintaining Skills via a Team Development Framework</i> <b>Cassandra Curtis</b> , SA Metropolitan Fire Service	<i>Learning By Burning: Putting Real Fire into your Training</i> <b>Greg Harry</b> , Department of Sustainability & Environment, & <b>Annette Salter</b> , Bushfire Cooperative Research Centre
2.00pm-3.00pm	<i>Providing Continuously Improving Outcomes for Organisations</i> <b>Leigh Maddock &amp; Sam Cottle</b> , Fire & Rescue Services Industry Training Organisation	<i>Overview of Certificate IV in Training &amp; Education</i> <b>David Owen</b> , New South Wales State Emergency Services
3.00pm-3.30pm	<i>Flexible Learning for Volunteers: Taking us into the Future</i> <b>Helen Keen Dyer</b> , Queensland Fire & Rescue Service (Rural Operations)	<i>Increasing Productivity and Retention of Australian Indigenous People in the Workplace through Mentoring</i> <b>Mark Spinks &amp; Carin Percival</b> , Bridgeway Barnes & Associates
3.00pm-3.30pm		<i>Afternoon Tea</i>
3.30pm-4.30pm	<i>NZDF/FRSITO: Partners in Training for Fire Deployment</i> <b>Deanna Roa</b> , Fire & Rescue Services Industry Training Organisation, & <b>Tim Hunt</b> , New Zealand Defence Force	<i>Developing the Leadership Skills of Senior Managers</i> <b>Peter Giutronich</b> , Spike Corporate Training
4.30pm	<i>Transport to Mercure Brisbane - Depart QCESA Whyte Island</i>	
7.00pm	<i>Conference Dinner - Port Office Hotel</i>	

# CONFERENCE PROGRAM

Thursday 7<sup>th</sup> October - Queensland Combined Emergency Services Academy, Whyte Island

Transport to QCESA Whyte Island – Depart Chelsea Laneway, Mercure Brisbane

8.30am	VET/Learning Initiatives - Room 2		Operational Training - Auditorium	Systems, Quality, Management - Room 1
9.30am-10.30am	Enhancing Volunteer Participating in Training: Initiative Showcase <b>Liz Hamilton</b> , Fire & Rescue Services Industry Training Organisation	Electronic Incident Action Plan - Training Operational Personnel to use an Electronic System <b>Paul Smeath</b> , Queensland Fire & Rescue Service	Leadership Training & Learning within the Emergency Management Sector <b>Paul Davis</b> , Australian Emergency Management Institute	
10.30am-11.00am		Morning Tea		
11.00am-12.00pm	Workplace Assessor Training & Recruitment: Initiative Showcase <b>Martin MacLean</b> , Fire & Rescue Services Industry Training Organisation	Volunteer Training: A Tasmanian Context <b>Greg Butters</b> , Tasmania Fire Service	Public Safety and Training Package (PUA00) Version 8 - Update on Progress and Changes <b>Alun Gallie</b> , Government Skills Australia	
12.00pm-1.00pm		Lunch		
12.30pm-12.50pm	Presentation: Relevance of Training to the September 4 Canterbury Earthquake: Initial Observations - Auditorium <b>Janelle Mackie &amp; James Thompson</b> , Canterbury Civil Defence Emergency Management Group			
1.00pm-2.00pm	Trainer Professional Development is Essential: A Learning Activity <b>Lesley Wemyss</b> , Crestfern	Training and Assessment in Dangerous Environments: A Professional Discussion Facilitators: <b>Liz Hamilton</b> , Fire & Rescue Services Industry Training Organisation, & <b>Federal Agent Jason Tennent</b> , Australian Federal Police	Building Capability, Creating Professionals: Applying the CDEM Competency Framework <b>Anneke Pinker &amp; Alex Tait</b> , Ministry of Civil Defence & Emergency Management, NZ	
2.00pm-3.00pm	NSWFB Stratified Approach to Safety Officer Training <b>Inspector Nicholas Ferrante</b> , New South Wales Fire Brigade	Training for Command and Control: A Professional Discussion Facilitators: <b>Greg Butters &amp; Gavin Freeman</b> , Tasmania Fire Service	Creating Quality Outcomes from Training: Key Competencies for Learning Facilitators <b>Peter Ferreira</b> , Australian Institute of Professional Facilitators	
3.00pm-3.30pm		Afternoon Tea		
3.30pm-4.30pm	VICSES Learning & Development Strategy: Looking Ahead <b>Loretta Orsini</b> , Victoria State Emergency Service	Recruiting & Retaining Training Officers: A Professional Discussion <b>Dave Owen</b> , New South Wales State Emergency Service, <b>Deb Taylor</b> , Queensland Fire & Rescue Service	Developing an Understanding and Management of Crisis Communications and the Role of Media <b>Alastair Wilson</b> , Media & Crisis Management Team, Attorney-General's Department	
4.30pm	Transport to Mercure Brisbane - Depart QCESA Whyte Island			
Evening	Casual Dinner - Various Locations			

# CONFERENCE PROGRAM

Friday 8<sup>th</sup> October - Queensland Combined Emergency Services Academy, Whyte Island

Transport to QCESA Whyte Island - Depart Chelsea Laneway, Mercure Brisbane

	VET/Learning Initiatives - Auditorium	Operational Training - Room 1	Systems, Quality, Management - Room 2
8.00am	Transport to QCESA Whyte Island - Depart Chelsea Laneway, Mercure Brisbane		
9.00am-10.00am	Mentoring in a Fire and Rescue Service <b>Deb Taylor</b> , Queensland Fire & Rescue Service & <b>Chief Superintendent Andrew Short</b> , Queensland Fire & Rescue Service	Utilising Enthusiasm in a Learning Environment <b>Federal Agent Jason Tennent</b> , Australian Federal Police	Quality Management of the Training and Assessment of Volunteers in an Operational Environment <b>Bill Webster</b> , New South Wales State Emergency Services
10.00am-10.30am	Morning Tea		
10.30am-12.00pm	Developing Internal Auditing Systems: An Interactive Workshop <b>Annette Turner Duggan</b> , Learning - Business - Management	Train How you Play <b>Federal Agent Craig Fontana</b> , Australian Federal Police	Strategic Leadership Skills <b>Dr Terence Sheppard</b> , Sheppard Associates
12.00pm-1.00pm	Lunch		
1.00pm-2.30pm	Australian Interagency Incident Management System Crew Leader Training <b>David Tucek</b> , Victoria State Emergency Service	Maintaining Core Skills - Flexibility, Resources & Tools <b>Lance Duncan</b> , Queensland Fire & Rescue Service	Engaging & Training Cadets in Emergency Services <b>Todd Burns</b> , New South Wales State Emergency Services
2.30pm	<b>Conference Close - Marquee</b>		
3.00pm	Transport to Mercure Brisbane or Brisbane Airport - Depart QCESA Whyte Island		