

## **Freshwater Point Resort,**

## **Ultra Broadbeach, Ocean Royale, Broadbeach Pacific Resort, Victoria Square Apartments and Aruba Surf Resort**

A \$200.00 deposit or one nights rate (whatever is higher) is payable on submission of your registration form. Delegates will then be responsible for settling their final account with the hotel at check out.

A booking that has not been confirmed by a deposit is not guaranteed.

If the booking is cancelled 45 days or more prior to the planned date of arrival, there will be a full refund less an administration fee of \$100 per apartment.

If the booking is cancelled less than 28 days prior to the planned arrival date, there will be no refund of deposit unless and until the premises are re-let for the total period of the original booking. An administrative fee of \$100 per apartment will be deducted from the deposit held before the remainder is refunded.

## **The Wave Resort**

Full payment is required on submission of your registration form. A booking that has not been paid in full is not guaranteed.

Rates are based on a minimum 3 nights stay. If the booking is cancelled 45 days or more prior to the planned date of arrival, there will be a full refund less an administration fee of \$100 per apartment.

If the booking is cancelled less than 28 days prior to the planned arrival date, there will be no refund unless and until the premises are re-let for the total period of the original booking. An administrative fee of \$100 per apartment will be deducted from the funds held before the remainder is refunded.

## **Crowne Plaza Surfers Paradise**

All rates are based on single or double occupancy, an additional charge applies for a 3rd person, and the maximum occupancy for any room is 3 people.

A deposit of one night's accommodation is payable on submission of your registration form. Delegates will then be responsible for settling their final account with the hotel on check out. A booking that has not been confirmed by a deposit is not guaranteed.

## **Conrad Jupiters Gold Coast**

A deposit of one night's accommodation is payable on submission of your registration form. Delegates will then be responsible for settling their final account with the hotel at check out.

A booking that has not been confirmed by a deposit is not guaranteed.

Cancellations (including reductions in room nights) within 90 days prior to the arrival date may be subject to a cancellation fee equivalent to one night's accommodation.

Cancellations (including reductions in room nights) within 30 days prior to the arrival date will incur a 100% cancellation fee, this being the number of room nights cancelled times the accommodation rate.

Room Types and smoking/non-smoking are upon a request basis and are not guaranteed. An additional \$50.00 per room per night is applicable for triple occupancy or if a rollaway bed is required.

One night's accommodation charge will be forfeited for any guest not arriving on the scheduled arrival date.

Rooms will be released at 6:00pm on the scheduled arrival date unless a later arrival time is advised.

Reservations received after Wednesday 11th February 2009 will be accepted based on availability, at the Convention rate.

Delegates wishing to stay pre and/or post Convention dates will be required to pay a rate of \$275.00 for the additional nights only.

## **Sofitel Gold Coast Broadbeach**

The rate of \$265 will apply for the period of 13<sup>th</sup> to 17<sup>th</sup> March inclusive. A deposit of one night's accommodation is payable on submission of your registration form.

Delegates will then be responsible for settling their final account with the hotel at check out. A booking that has not been confirmed by a deposit is not guaranteed.

Payment for accommodation must accompany a credit card number (including CCV number) to secure the booking. This information will be passed onto the Sofitel, the nominated credit card will not be debited for amounts greater than one night's deposit prior to your arrival.

Cancellations (including reductions in room nights) within 30 days prior to the arrival date will incur a charge of 50% of the estimated accommodation charge for the total rooms released.

Cancellations (including reductions in room nights) within 14 days and/or no shows will be required to pay 100% of the total accommodation charges.

Within 30 days prior to arrival or after final payment has been made any amendment will incur a \$25.00 fee per amendment.

Within 48 hours prior to arrival, amendments are on a request basis only and are not guaranteed. A \$50.00 fee per amendment will be incurred.

## **Mantra Bel Air, Mantra Phoenixian and BreakFree Savannah**

Rates for these properties do not include a daily cleaning service, should you require this service please contact All Occasions Group as rates will be on a request basis.

Properties are based on a minimum nights stay. Mantra Bel Air and Mantra Phoenixian

rates are based on a minimum 1 nights stay. BreakFree Savannah rates are based on a minimum 2 nights stay. Guests can stay less than the minimum nights stated, but will be charged for minimum night total.

Each additional person to a room will be charged a rate of \$35 per night for the use of a rollaway or sofa bed. Maximum 1 extra person per room.

Upon receipt of your accommodation booking, All Occasions Management will forward a Credit Card Authority form where you will be asked to complete credit card details and authorise Stella Hospitality Group to charge one night's accommodation deposit at time of booking and full payment on accommodation at 30 days prior to arrival. Your booking will not be guaranteed until this form has been faxed back to All Occasions Management.

Cancellations (including reductions in room nights) within 45 days prior to the arrival date will result in a non-refundable deposit.

Cancellations (including reductions in room nights) within 30 days prior to the arrival date will incur a 100% cancellation fee of the total accommodation fee.

Within 30 days prior to arrival or after final payment has been made any amendment will incur a \$25.00 fee per amendment.

Within 48 hours prior to arrival, amendments are on a request basis only and are not guaranteed. A \$50.00 fee per amendment will be incurred.

All guests are required to provide a credit card imprint on arrival to cover any miscellaneous charges. Where a credit card is not available a \$100.00 cash deposit will be required.

Saturday 14 –  
Tuesday 17  
March 2009

Gold Coast  
Convention  
& Exhibition  
Centre



14<sup>TH</sup>  
Steadfast  
Convention